**QUESTIONS AND ANSWERS DALRRD (CRD-20) 2021/22**

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| **N0.** | **Clarity Seeking Questions** | **Answers** |
| 1. | In terms of JAWS or similar as mentioned {see below} in item 9 in the Johannesburg office specifications it is imperative that Screen Reading Software must be able to read software installed by bidders | Since there’s no mention of hosting the PABX offsite, lets rather concentrate on the physical equipment on site, it could also create a bit of unfairness to bidders who are not familiar with cloud besides in terms of tender evaluation could be difficult to compare cloud with physical PABX. |
| 2. | With regards to the attached Bid is only QSE companies allowed to tender or will it be open to all companies as well. | Only QSE Or EMS prospective bidders are allowed to tender for this bid as per our requirements. |
| 3. | Do we need to price an external internet line for outgoing calls or the system will use the department’s internet connection?  Is the department’s network VOIP ready or the service providers will need to build a VOIP network? | Internet connection and VOIP network will be provided by the DALRRD. |
| 4. | Page 30 Item 3 Mthatha Deeds Registry – can you please confirm the number of Analogue BVS lines that are required.  Page 30 Item 4 King Williams’ Town Deeds Registry - can you please confirm the number of Analogue BVS lines that are required. |  |
| 5. | 1. Do you have a Wireless Network within the building at all 4 locations?   Base Stations to be installed throughout the floor.   1. If not please share floor plans?   Floor Plans – will try to get hold of them.   1. If not can we Quote for a Wireless Network?   No – Only Base Stations.   1. Johannesburg and Nelspruit are using PRI’s, what is being used at Mthatha?   Analogue lines only, will share details of existing lines.   1. Johannesburg and Nelspruit are using PRI’s, what is being used at King Williams Town?   Analogue lines only, will share details of existing lines.   1. Do you have Storage for Backups and what are the relevant specifications?   Backup is required for TMS |  |
| 6. | Is there a Corporate backup system which can backup SQL Server? |  |
| 7 | * Does DALRRD prefer hosted/on-premises PABX solutions. * Do we cater for conference phones? And how many? | * On site PBX solution. * Please refer to specifications in DALRRD (CRD-20) 2021. |
| 8. | Page 30 Item 3 Mthatha Deeds Registry – can you please confirm the number of Analogue BVS lines. | Please note that Mthatha Deeds Registry have **Five (05**) Analogue BVS Lines |