



## agriculture, land reform & rural development

Department:  
Agriculture, Land Reform and Rural Development  
REPUBLIC OF SOUTH AFRICA

Questions asked by Prospective Bidders and Answers Provided for Bid NO. DALRRD (CRD-02) 2020/21 (Appointment of Service Provider to Render Cleaning and Hygiene Services for the Department of Agriculture, Land Reform and Rural Development: KIMBERLEY DEEDS REGISTRY FOR A PERIOD OF 24 MONTHS)

Questions	Answers
Strip and seal of the floors – Weekly this is a task that needs to be done after hours and not during working hours, at our Netcare hospitals we only do the strip and sealing every 6 months and do a daily and weekly polishing with the machine – is it necessary to do it weekly as this is a very expensive procedure.	The Strip and seal of floors- frequency is monthly.
Do we need to make use of the 70% alcohol-based disinfectant for the touch points or can we make use of the chemicals we use to decontaminate all our client's sites?	70% alcohol based- No amendment on it, service provider must proceed as indicated in the Terms of Reference of the bid document
Deep Cleaning of Carpets – this is also something that needs to be done after hours and with industrial machines to dry the upholstery and the carpets do you want us to do it monthly or can we do a deep clean every 6 months and the cleaners only maintains the carpets the rest of the times.	Deep cleaning of carpets frequency is Monthly as per the TOR.
What finish should hygiene dispensers be (stainless steel or normal white),	There is no preference stated on the bid document however both will be accepted so long as they serve the required purpose

<p>Please note that there is a discrepancy between pricing schedule and terms of reference, page 11 and 12 states to only make provision for supply and replenishment of urinal and toilet sanitiser not supply and installation, terms of reference page 32 under hygiene services it is stated that we should supply and install auto janitor dispenser, auto flush for urinals and auto toilet sanitiser dispenser</p>	<p>SPs must quote for all equipment, materials and consumables needed to fulfil all the task descriptions outlined in the terms of reference. Where items are not specifically listed on the pricing schedule, SPs must incorporate the pricing on "OTHER" cost provision.</p>
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