NW- TEN 02 (018) 2018/2019

APPOINTMENT OF A SERVICE PROVIDER TO RENDER STANDARD CLEANING, HYGIENE AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE, NORTH WEST PROVINCE; FOR A PERIOD OF TWENTY FOUR (24) MONTHS

THERE WILL BE A COMPULSORY BRIEFING SESSION AS FOLLOWS:

DATE:

THURSDAY, 4 APRIL 2019

TIME:

11H00 A.M.

VENUE:

CORNER VOORTREKKER & ANDERSON STREET

6TH FLOOR, PC PELSER BUILDING

KLERKSDORP, 2570

CLOSING DATE: 17 APRIL 2019

CLOSING TIME: 11H00 A.M

FOR FURTHER ENQUIRIES:

TECHNICAL ENQUIRIES

Ms. Segametsi Motaung

Tel: 018 487 9400

E-mail: Segametsi.Motaung@drdlr.gov.za

BID RELATED ENQUIRIES

Ms. Limakatso Makooa

Tel: (018) 388 7198

E-mail: Limakatso.Makooa@drdlr.gov.za

LA 1.1



PROVINCIAL SHARED SERVICE CENTRE DISTRICT; DIRECTORATE: FINANCE AND SUPPLY CHAIN MANAGEMENT, SUB DIRECTORATE: DEMAND & ACQUISITION; Private Bag X74, MMABATHO, 2735 Tel: (018) 388 7000

YOU ARE HEREBY INVITED TO SUBMIT A BID TO THE DEPARTMENT OF RURAL DEVELOPMENT AND LAND REFORM

BID NUMBER: NW-TEN 02 (018) 2018/2019

CLOSING TIME: 11H00 CLOSING DATE: 17 APRIL 2019

BID RECEIVED AFTER THE CLOSING TIME AND DATE AS A RULE WILL NOT BE ACCEPTED FOR CONSIDERATION

1. Kindly furnish us with a bid for services shown on the attached forms.

- 2. Attached please find the LA1.1, General Conditions of Contract (GCC), SBD1, SBD 3.3, SBD4, SBD6.1, SBD 8, SBD9 and Terms of reference (TOR)
- Bidders must ensure that they register with the National Treasury Central Supplier Database (CSD) and attach/ provide the reference number on SBD 1 form of the bid document.
- 4. After the mandatory requirements compliance check and evaluation of proposals, the service will be evaluated using preference points system as prescribed in the Preferential Procurement Regulation (PPR) 2017. The lowest acceptable bid will score 80 points for price and a maximum of 20 points will be awarded for attaining the Broad Based Black Economic Empowerment(B-BBEE) status level of contribution
- 5. The attached forms must be completed in detail and returned with your bid. Each bid document must be submitted in a separate sealed envelope stipulating the following information: Tender number and tender description, Name and Address of the bidder and closing date of the bid.

Yours faithfully

SIGNED ACQUISITION MANAGEMENT

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection.
- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
 - (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.
- 24. Anti-dumping and countervailing duties and rights
- 24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a
 provisional payment or anti-dumping or countervailing right is
 increased in respect of any dumped or subsidized import, the State is
 not liable for any amount so required or imposed, or for the amount of
 any such increase. When, after the said date, such a provisional
 payment is no longer required or any such anti-dumping or
 countervailing right is abolished, or where the amount of such
 provisional payment or any such right is reduced, any such favourable
 difference shall on demand be paid forthwith by the contractor to the
 State or the State may deduct such amounts from moneys (if any)
 which may otherwise be due to the contractor in regard to supplies or
 services which he delivered or rendered, or is to deliver or render in
 terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
 - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
 - (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

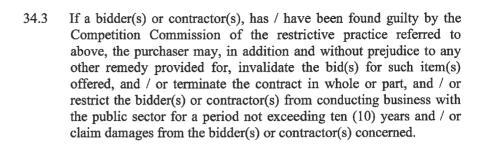
- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National 33.1 Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.



Js General Conditions of Contract (revised July 2010)

LA1.7

AUTHORITY OF SIGNATORY

Signatories for companies, closed corporations and partnerships must establish their authority BY ATTACHING TO THIS FORM, ON THEIR ORGANISATIONS'S LETTERHEAD STATIONERY, a copy of the relevant resolution by their Board of Directors, Members or Partners, duly signed and dated.

An **EXAMPLE** is shown below for a COMPANY:

Date:

MABEL HOUSE (Pty) Ltd

By resolution of the Board of Directors taken on 20 May 2000,

MR A.F JONES

has been duly authorised to sign all documents in connection with Contract no RDLR-0002(2012/2013), and any contract which may arise there from, on behalf of *Mabel House (Pty) Ltd.*

SIGNED ON BEHALF	OF THE COMPANY:	(Signature of Managing Director)
IN HIS CAPACIT	Y AS:	Managing Director
DATE:		20 May 2000
SIGNATURE OF	SIGNATORY:	(Signature of <i>A.F Jones</i>)
	As witnes	sses:
1.		
2.		

PART A INVITATION TO BID

YOU ARE HERE	BY INVITED TO BID	FOR REQUI	REMENTS OF THE	RURAL	DEVELO	PMENT AND	LAND R	EFORM		
BID NUMBER:	NW TEN 02 (018) 201	8/2019 CLC	SING DATE:	17 AP	RIL 2019	CLC	SING TI	ME:	11H00A.M	
	APPOINTMENT OF	A SERVICE	PROVIDER TO REA	IDER S	TANDARD	CLEANING,	HYGIEN	IE AND C	AR WASH SI	ERVICES
DESCRIPTION	FOR DR KENNET! MONTHS	H KAUNDA [DISTRICT OFFICE, I	NORTH	WEST P	ROVINCE; FO	R A PE	RIOD OF	TWENTY FO	OUR (24)
THE SUCCESSF	UL BIDDER WILL B	E REQUIRED	TO FILL IN AND S	IGN A V	WRITTEN (CONTRACT F	ORM (S	BD7).		11-11
BID RESPONSE	DOCUMENTS MA	Y BE DEPO	SITED IN THE BIL	о вох						
	TREET ADDRESS)									
Cnr James Moro	ka and Sekame Driv	/e West Gall	ery Ground Floor	Megaci	ty Mmab	atho 2735				
SUPPLIER INFO	RMATION									
NAME OF BIDDE	R									
POSTAL ADDRES	SS									
STREET ADDRES	SS									
TELEPHONE NUI	MBER	CODE				NUMBER				
CELLPHONE NUI	MBER									
FACSIMILE NUM	BER	CODE				NUMBER				
E-MAIL ADDRESS	S									
VAT REGISTRAT	ION NUMBER		2							
		TCS PIN:			OR	CSD No:				
B-BBEE STATUS		Yes	•		B-BBE	E STATUS	☐ Ye	es		
VERIFICATION C		_		LEVEL SWORN						
TICK APPLICABL		□ No AFFIDAVIT □ No								
IF YES, WHO WA CERTIFICATE ISS										
AN ACCOUNTING	OFFICER AS	AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT								
CONTEMPLATED		(CCA)								
CORPORATION A			A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)					HAHON		
NAME THE APPL	ICABLE IN THE		A REGISTERED AUDITOR							
TICK BOX			NAME:	TOBITO						
[A B-BBEE STA	TUS LEVEL VERI	FICATION C	ERTIFICATE/SWO	ORN A	FFIDAVIT	(FOR EMES	& QSEs) MUST	BE SUBMIT	TTED IN
ORDER TO QUA	ALIFY FOR PREFE	RENCE PO	INTS FOR B-BBE	E)						
ARE YOU THE AC	CREDITED	□Yes □No			ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS			¬v		Пис
REPRESENTATIV								Yes		□No
AFRICA FOR THE					1	VICES /WOR	ks [F YES A	NSWER PAR	T B:3
/SERVICES /WOR	KS OFFERED?	[IF YES ENCLOSE PROOF]		OFFERED?			BELOW]			
SIGNATURE OF E					DATE					
CAPACITY UNDER WHICH THIS										
BID IS SIGNED (A	•									
authority to sign tresolution of direct										
TOTAL NUMBER					TOTA	L BID PRICE				
OFFERED					17.24	INCLUSIVE)				
BIDDING PROCE	DURE ENQUIRIES N					CAL INFORM	ATION N	MAY BE	IRECTED TO	0:
DEPARTMENT/ PU	IRLIC ENTITY	RURAL DI REFORM	EVELOPMENT &	LAND	CONTAC	T DEDCOM	OF.	CANETO	LMOTALING	
CONTACT PERSO		LIMAKATSO) MAKOOA			T PERSON ONE NUMBER		3487 940	<u>I MOTAUNG</u> n	
TELEPHONE NUM		018 388 719				LE NUMBER	. 010	701 340		
FACSIMILE NUMB						DDRESS	Sec	ametsi M	lotaung@drdl	r.00v.7a
E MAIL ADDDESS		Limakatas	Ankana @dudla massa						John Jan Williams	- Contract

PART B TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION: BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. L	ATE DIDC WILL NOT DE ACCEPTED FOR					
1.1.	CONSIDERATION.						
1.2.	. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE						
1.3.	BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.						
1.4.	WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MADOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST B	Y NOT BE SUBMITTED WITH THE BID					
1.5.	5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.						
2.	TAX COMPLIANCE REQUIREMENTS						
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.						
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.						
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.						
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.						
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.						
2.6	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.						
3.	QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS						
3.1.	IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO					
3.2.	DOES THE BIDDER HAVE A BRANCH IN THE RSA?	YES NO					
3.3.	DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO					
3.4.	DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO					

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

RENDERING OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE A FOR A PERIOD OF TWENTY FOUR (24) MONTHS
PRICING SCHEDULE [SBD 3.3]

NWPSSC 02 (018) 18/19

RENDERING OF STANDARD CLEANING,
HYGIENE SERVICES AND CAR WASH
SERVICES FOR DR KENNETH KAUNDA
DISTRICT OFFICE FOR A PERIOD OF
TWENTY FOUR (24) MONTHS

Name of Ridder	

RENDERING OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE A FOR A PERIOD OF TWENTY FOUR (24) MONTHS PRICING SCHEDULE [SBD 3.3]

PRICING SCHEDULE (CLEANING SERVICE)

- 1. The accompanying information must be used for the formulation of a proposal.
- 2. Bidders are required to indicate rates based on the total Cost to the department for completion of each stage and including expenses for the project.

TOTAL QUOTATION PRICE (VAT Inclusive)	R

UNIFORM

PRICE BREAKDOWN	CLEANERS INC VAT PER HR	QUANTITY	No of works to be worked	PERIOD	TOTAL
Basic salary per				24	
cleaner	R	3	8 hrs	Months	R
					(1)
NB: Please indica	te no of days clear	ners are allowe	ed for leave in	12 Months	
Sick leave	N	3		R	(2)
		3			
UIF	R		24 Months	R	(3)
		3			
COIDA	R		24 Months	R	(4)

R..... R.....(5) off **BONUS** 3 R..... R.....(6) R..... 1- Total Include (1) to (6)

2 Sets Once

3

RENDERING OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE A FOR A PERIOD OF TWENTY FOUR (24) MONTHS PRICING SCHEDULE [SBD 3.3]

SUPERVISIOR

PRICE	SUPERVISOR	No of	QUANTITY	PERIOD	TOTAL
BREAKDOWN	INV VAT per hr	works to			
		be worked	Barrer.		
Basic salary per					
cleaner	R	8 hrs	1	24	R
				Months	
LEAVE				V	
NB: Please indica	te no of days clea	ners are allow	ed for leave in	24 Months	
SICK LEAVE	R	1		R	••
		1			
UIF	R		24 Months	R	••
		1			
COIDA	R		24 Months	R	••
		1	2 Sets Once	R	
UNIFORM	R		off		
BONUS	R	1		R	••
2- TOTAL				R	

Name of Bidder:	

RENDERING OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE A FOR A PERIOD OF TWENTY FOUR (24) MONTHS
PRICING SCHEDULE [SBD 3.3]

HYGINE SERVICES

PRICE BREAKDOWN	HOURLY	PERIOD IN	QUANTITY	PERIOD	TOTAL
	RATE INC	A MONTH			COST
	VAT				
Basic cost For Removal		4 Days	03 UNITS	24	
Of Waste And				Months	
Replenishment					R
3- Total Cost in 24					
Months					

NB: The removal of waste material must be done by a qualified person.

ONCE OFF INSTALLATION MATERIAL FOR HYGIENE SERVICES

PRICE BREAKDOWN	Quantity	Unit Cost inc Vat	Total Cost inc Vat
Sanitary Disposal Bins	03	R	R
Sanitary Hygiene Bags	03	R	R
Hand Wash liquid Dispenser	02	R	R
Automatic Air freshener Dispenser	02	R	R
Paper Towel Dispenser	02	R	R
Seat wipes dispenser	05	R	R
3 Tier lockable toilet paper holder	05	R	R
Waste Bins 20litre	03	R	R
4- Total cost	R		

Name of Ridder:	

RENDERING OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR DR KENNETH KAUNDA DISTRICT OFFICE A FOR A PERIOD OF TWENTY FOUR (24) MONTHS
PRICING SCHEDULE [SBD 3.3]

Cleaning materials and equipment

PRICE BREAKDOWN	Monthly rate	<u>Period</u>	Total Cost inc Vat
Cleaning material	R	24 Months	R
Cleaning Equipment	R	24 Months	R
5- Total Bid Price			R

NB: This is just a summary of the equipment and cleaning materials a total price breakdown must of each item that will be needed must be provided on a separate sheet

SERVICES REQUIRED	PERIOD	TOTAL
1- Basic Salary cleaners	24 Months	R
2- Basic Salary Supervisor	24 Months	R
3- Hygiene services	24 Months	R
4- Once off Installation material for hygiene services	24 Months	R
5- Cleaning Materials And Equipment	24 Months	R
6- Mark Up Profit	24 Months	R
Total Bid Price		R

DECLARATION OF INTEREST

- Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-
 - the bidder is employed by the state; and/or
 - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2.	In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.
2.1	Full Name of bidder or his or her representative:
2.2	Identity Number:
2.3	Position occupied in the Company (director, trustee, shareholder²):
2.4	Company Registration Number:
2.5	Tax Reference Number:
2.6	VAT Registration Number:
2.6.1	The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

1"State" means -

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

²"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7	Are you or any person connected with the bidder presently employed by the state?	YES / NO
2.7.1	If so, furnish the following particulars:	
	Name of person / director / trustee / shareholder/ member: Name of state institution at which you or the person connected to the bidder is employed: Position occupied in the state institution:	
	Any other particulars:	
	, any outer paradulate.	
	= 8.5	
2.7.2	If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?	YES / NO
2.7.2.1	If yes, did you attached proof of such authority to the bid document?	YES / NO
	(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.	
2.7.2.2	If no, furnish reasons for non-submission of such proof:	
2.8	Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?	YES / NO
2.8.1	If so, furnish particulars:	
2.9	Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?	YES / NO

2.10	Are you, or any perso aware of any relations any other bidder and a who may be involved of this bid?	YES/NO)						
2.10	.1 If so, furnish particular	S.							
2.11	, , , , , , , , , , , , , , , , , , , ,	ctors / trustees / shareholde interest in any other relate dding for this contract?		YES/NO					
2.11	1 If so, furnish particulars:								
3	Full details of directors / t	rustees / members / shar	eholders.						
	Full Name	Identity	Personal	Тах	State	En	ployee		
		Number	Reference	Number	Number Number		Persal		

2.9.1If so, furnish particulars.

May 2011

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the80/20....... preference point system shall be applicable;
- 1.3 Points for this bid shall be awarded for:
 - (a) Price; and

1.2

- (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	
B-BBEE STATUS LEVEL OF CONTRIBUTOR	
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in

terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis: **80/20**

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14

Page 2 of 5

4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5 800	DECL	ARAT	ION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6.	B-BBEE STATUS LEVEL OF C PARAGRAPHS 1.4 AND 4.1	CONTRIBUTOR	CLAIMED	IN	TERMS	OF
6.1	B-BBEE Status Level of Contributor:		(maximu	ım of	20 points)	1

B-BBEE Status Level of Contributor: . =(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

7.1.1 If yes, indicate:

i)	What subcontract	percentage ted	of	the %	contract	will	be
ii)	The contractor	name		of	the		sub-
iii)	The contractor	B-BBEE	status	level	of	the	sub-
iv)		e sub-contractor cable box)	is an EME	or QSE			
	YES	NO					

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE
Black people	•	<u> </u>
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8.	DECLARATION WITH REGARD TO COMPANY/FIRM			
8.1	Name			
	company/firm:			
8.2	VAT registration number:			
8.3	Company registration number:			
8.4	TYPE OF COMPANY/ FIRM			
	 □ Partnership/Joint Venture / Consortium □ One person business/sole propriety □ Close corporation □ Company □ (Pty) Limited [TICK APPLICABLE BOX] 			
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES			
8.6	COMPANY CLASSIFICATION			
	 □ Manufacturer □ Supplier □ Professional service provider □ Other service providers, e.g. transporter, etc. [TICK APPLICABLE BOX] 			
8.7	Total number of years the company/firm has been in business:			
8.8	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:			
	i) The information furnished is true and correct;			
	 ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form; 			
	iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;			
	iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –			

a) disqualify the person from the bidding process;

- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

WITNESSES 1	SIGNATURE(S) OF BIDDERS(S)
2	DATE: ADDRESS

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Standard Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system; or
 - c. failed to perform on any previous contract.
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

T4	0	3.7	-
Item 4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the audi alteram partem rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes Yes	No No
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes 🗆	No
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		

4.4	Was any contract between the bidder and any organ of state terminated during th five years on account of failure to perform on or comply with the contract?	e past	Yes	No				
4.4.1	If so, furnish particulars:							
SBD 8								
CERTIFICATION								
I, THE UNDERSIGNED (FULL NAME)CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.								
I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.								
Sign	nature Date	 Date						
Posi	tion Name of Bidde	er	• • • • • •					

Js365bW

SBD 9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:	
(Bid Number and Description)	
in response to the invitation for the bid made by:	
(Name of Institution)	
do hereby make the following statements that I certify to be true and complete in	n every respect:
I certify, on behalf of:	that:
(Name of Bidder)	

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder:
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - has been requested to submit a bid in response to this bid invitation; (a)
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid:
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SBD 9

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

	535333530
Signature	Date
Position	Name of Bidder
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Js914w 2



Dr Kenneth Kaunda District Shared Service Centre: North West Province PC Pelser Building, 6th Floor Klerksdorp 2570,Tel (018) 462 9045

APPOINTMENT OF A SERVECE PROVIDER TO RENDER OF STANDARD CLEANING, HYGIENE SERVICES AND CAR WASH SERVICES FOR <u>DR KENNETH</u>

<u>KAUNDA DISTRICT OFFICE</u>: NORTH WEST PROVINCE FOR A PERIOD OF TWENTY FOUR (24) MONTHS.

1. OBJECTIVES

The objective of the specification is to appoint a suitable Service Provider that can render the service for cleaning, hygiene and car service for Dr Kenneth Kaunda District Office for a period of twenty four (24) months.

PHYSICAL ADDRESS C/O VOORTREKKER & ANDERSON STREET
PC PELSER BUILDING 6th FLOOR
KLERKSDORP
2570

Initials....

SECTION A

GUIDELINES FOR THE SCOPE OF WORK

GUIDELINES FOR THE SCOPE OF WORK

•	Number of floors	01
•	Official Offices	11
•	Reception Area	01
•	Server Room	01
•	Registry	01
•	Toilets	01 Women 3 Cubicles
		01 Men 2 Cubicle
•	Kitchens	01
•	Entrance and exit foyers	03
•	Government vehicles	03
•	Passages	01
•	Boardrooms	01
•	Store Rooms	02
•	Strong room	01
•	Surface to be cleaned approximately	1300 –1500 Square meters
•	Estimated no. of Employees	25
	o Visitors	+ / -150 PM

Cleaning personnel must commerce work daily by arrangement between 7:00 - 15:00 all cleaning equipment such as brooms, mops vacuum cleaners, polish and detergents must be provided by the bidder.

TASK DESCRIPTION	FREQUENCE
A. OFFICES, BOARDROOMS/STRONG ROOM/ SERVER ROOM	
Cleaning floor according to the type	Daily
Dust/ wipe down all horizontal / vertical surfaces with a damp cloth	Daily
Dust desks and computers with a damp cloth	Daily
Wipe all telephones with a damp cloth with a suitably diluted disinfectant.	Daily
Polish all wooden furniture with suitable polish without staining the wood and approved by SANS.	Daily
Clean directory boards with a suitably diluted disinfectant	Daily
Empty dust bins, waste paper baskets, wash with a suitably diluted disinfectant and replaced plastic inners.	Twice Daily
Clean picture frames and glass with a suitably diluted disinfectant	Daily
Clean water bottles and drinking glasses with dish washing liquid and refill with fresh water for only boardroom & meetings	When required
Clean material partitions inside offices with a suitably diluted disinfectant	Weekly
Washing of carpets and upholstered furniture with a suitably diluted	Quarterly or
disinfectant.	when required.
Damp wash vinyl covered furniture with a suitably diluted disinfectant	Weekly
Spot clean marks from walls, doors, paint work and light switches	Monthly
Apply recommended liquid metal polish, to brass door handles, window stays and window fasteners,	Monthly
Vacuum carpets with a low noise machine.	Weekly

Clean Strong Rooms under the supervision of Asset management official, and server room under the supervision of IT official	As and when required
B. CLEANING OF ENTRANCES, FOYERS, CORRIDORS, PASSAGE FIRE ESCAPES.	S, ATRIUM AND
TINE EGOAL EG.	
Clean floor according to type with a suitably diluted disinfectant	Daily
Pick up, empty and clean all waste receptacles and dispose of all litter in the designated area.	Twice Daily
Glass doors at the entrances must be cleaned with a suitably diluted disinfectant.	Daily
Spot clean all glass; windows, doors, door knobs and metal work with a suitably diluted disinfectant	Daily
Dust all accessible ledges to height of 2m	Daily
Clean skirting with a suitably diluted disinfectant	Weekly
Clean handrails/banisters with a suitably diluted disinfectant	Daily
Scrubbing/stripping, cleaning with a suitably diluted disinfectant and polishing of passages and staircases	Quarterly
C. TOILET CLEANING	
Cleaning of toilets (closet pans, urinals, wash bins and mirror) with toilet cleaning soap and disinfectant.	Twice Daily
Washing of toilet floors, walls, doors and pipes with a suitably diluted	Daily
disinfectant	
Empty and clean all waste receptacles	Daily
Scrubbing/stripping of floors	Quarterly
Deep Cleaning of toilets	Quarterly

D. GOVERNMENT VEHICLE	
Clean the exterior with the relevant disinfectant, vacuum, clean, polish and Wash & dust the interior with the approved detergent for car wash	Twice Weekly
Take the 3 vehicles to carwash for Engine and Chase cleaning (use of pressure water spray)	Monthly
E. WINDOW CLEANING	
Clean both faces of partition glass with a suitably diluted disinfectant	monthly
F. KITCHEN	
Kitchen and pause area floor, cupboards must be cleaned with water and with a suitably diluted detergent	Daily
Microwave ovens must be washed with water and with a suitably diluted detergent	Daily
Fridge must be defrosted and washed with water and with a suitably diluted detergent	Quarterly
Cutlery and crockery used during the meeting must be cleaned	Daily or when required
G. SANITARY DISPOSAL BINS	
Sanitary waste must be removed from the Departmental premises	Weekly
Disposal bins must be emptied, cleaned with a suitably diluted disinfectant and replace inner plastic bags with the clean disinfected ones One (1) bin per female cubicle	Weekly
Supply of automated she-bins in all ladies toilets	03 Cubicle (once

Supply and installation of plastic bag dispensers per female toilet	
cubicle	03 Cubicle (once
	off)
Supply and replenishment of sanitary hygiene plastic bags	45 units quarterly
Sanitary bag dispensers must be replaced free of charge in the event	-
of mechanical malfunctioning or factory fault.	
I. SEAT WIPES	
Supply and installation of seat wipe dispensers in both female and	
male cubicles	05 Unit(once off)
Seat wipes must be replaced and must be manufactured from non-	100 seat wipes
woven linen tissue and must contain bactericides and disinfectants	monthly
Seat wipe dispensers must be replaced free of charge in the event of	
mechanical malfunctioning or factory fault.	
J TOILET PAPER HOLDERS AND ROLLS	
Supply and installation of lockable toilet paper holders in both female	
and male toilets (T3 holder)	05 Units(once off)
Toilet roll must be replenished as follows:	400 monthly
3 Toilet papers in the morning and 1 after lunch per cubicle	
Toilet paper roll must be manufactured from a soft paper, must be of	
good quality and acceptable standards of SANS and 2ply.	
Toilet paper holder must be replaced free of charge in the event of	

K. HAND WASH LIQUID SOAP AND DISPENSER	
Supply and installation of liquid soap dispenser in both female (1) and	
male (1) toilets	02 Units(once off)
Hand wash liquid must be replenished (+500ml)	Twice Monthly
Hand wash liquid soap must be drip free and not harsh/ irritable to the	
skin non-ammoniated must be approved by SANS/ OHS.	
Soap dispensers must be replaced free of charge in the event of mechanical malfunctioning or factory fault	When the need arises
L. HAND PAPER TOWEL AND DISPENSER	
Supply and installation of battery driven (AUTOMATIC) hand paper	
towel dispenser in female, male toilets (plastic automatic hand paper	02 Units(once off)
towel the one that you place the hand) $^{^{\prime}}$	
 Automatic paper towel dispenser s requirements: NB: to fit paper towel size = 53 x 36.4 x 18.2 cm (2 ply edge embossed towel) 	
Paper towels must be replaced 8 rolls	monthly
Paper towel dispensers must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	Ongoing
M. WASTE BINS	
Supply of 20 litter waste bins (material plastic) in both female and male toilets AND Kitchen	03Units(once off)
Empty and Clean waste bins with a suitably diluted disinfectant & replace plastic bags	2 x daily
Waste bins must be replaced free of charge in the event of mechanical malfunctioning or factory fault.	When the need arise

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Supply and installation of battery driven air freshener dispenser in both	
female and male toilets	02 Units(once off)
Air freshener must be provided and must spray at intervals of 10	4 monthly
minutes, extra spray for manual use in addition of automatic spray	
Automatic air freshener dispensers must be replaced free of charge in	When the need
the event of mechanical malfunctioning or factory fault.	arise

2. STAFFING REQUIREMENT

Staff required:

o Supervisors

01

Cleaners

03

 Cleaning personnel must commence work daily by arrangement between 07:00 to 15:00

3. PROPOSAL REQUIREMENTS

3.1 The proposal should include the following:-

- A detailed budget breakdown of cleaning material, equipment, staffing and overheads. Only firm prices will be accepted. The pricing must be fixed for the duration of the projects. Price adjustment will only be acceptable only if there's CPI increase.
- Detailed list of current and completed contracts of the similar nature / reference.

3.2 Mandatory Requirements

Failure to submit the following requirements with the proposal will disqualify the bidder's proposal.

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- An original Valid tax Clearance Certificate issued by the South African Revenue Services (SARS), where consortium/ joint ventures are involved each party to the association must submit a separate valid original Tax Clearance Certificate.
- A company resolution authorizing a particular person to sign the bid documents.
- A valid letter for tender purposes **or** letter of good standing for Compensation for Occupational Injuries Disease Act (COIDA) 1993
- Public Liability Insurance (Proof of quotation obtainable from any insurance companies or any other relevant proof). Minimum amount of R1 000 000.000
- Valid letter for tender purposes **or** certificate of compliance for Unemployment Insurance Fund obtainable from the Department of Labour.
- Bidders must indicate cleaners' wages in the pricing schedule (SBD 3.3). The
 wages of the cleaners must not be less than the minimum wage rates and Basic
 Condition of Employment as prescribed by the Department of Labour. Only the
 wage adjustments will be accepted based on a Sectoral wage determination
 formula.
- Attendance of the compulsory briefing and site inspection sessions.
- Sanitary waste removal management (Proof of quotation from the service provider who will collect and remove sanitary waste, obtainable from the waste removal company). On condition that the appointed sp is not providing hygiene service therefore they can sub contract and provide TTC of the company that will provide the service.
- Registration with Central Supplier Database

2. EVALUATION CRITERIA

This bid shall be evaluated on the basis of functionality and in accordance with the 80/20 preference points system as stipulated below.

First Stage -Evaluation of Functionality

Functionality will be evaluated by independent Members of the Bid Evaluation Committee in accordance with the functionality criteria and values illustrated below. The applicable values that will be utilized when scoring each criteria ranges from 1 being poor, 2 being average, 3 being good, 4 being very good and 5 being excellent.

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EVALUATION CRITERIA		GUIDELINES FOR CRITERIA APPLICATION	WEI	GHT
1. ABILITY AND CA-PABILITY	•	Demonstrate the Company ability' (experience) to deliver the required service in cleaning, hygiene and car-wash (attach a minimum of 1 current /previous contract/ reference letter /appointment letter clearly indicating the duration of the contract.) Proof of current or previous contract/ reference letter must be under the client-company letter head. Current / previous contract/ reference letter/ appointment letter should confirm that the firm is managing or has previously managed such contract. NB: Proof should include both value of duration of completed projects.	30	70
		Training and skills development plan (please attach a detailed plan or programme that the cleaners will receive prior commencement of work and for the duration of the contract	20	
		Bidders Protective clothing in line with the Occu- pational Health and Safety Act (attach uniform pictures with Company Logo and other related protective clothing)	20	
2. METHODOLOGY		Detailed broad methodologies that cover the proposed scope of work including task descriptions and how such tasks will be performed on daily basis; proposed work schedule/ duty sheet/ work plan with clear milestones and timeframes for each task to be completed. Detailed contingency plan that covers flexibility in	20	30
		customer services in term of turnaround times to solve problems which may arise during the execution of the contract: strikes, absenteeism, incompetency, etc.	10	
TOTAL POINTS ON FUN	CTIC	DNALITY 100	10	00

Bidders who fail to achieve a minimum of **60** points out of 100 points for functionality will be disqualified. This means that such bids will not be evaluated on the second stage (Preference Points System).

Second Stage - Evaluation in terms of 80/20 Preference Points System

Bids that achieve the minimum qualifying score for functionality of **60** points out of 100 points will be evaluated further in accordance with the 80/20 preference points system.

Calculation of points for price

The PPPFA prescribes that the lowest acceptable bid will score 80 points for price. Bidders that quoted higher prices will score lower points for price on a pro-rata basis.

Calculating of points for B-BBEE status level of contribution

Points will be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBE Status Level of Contributor	Number of Points				
1	20				
2	18				
3	16				
4	12 8				
5					
6	6				
7	4				
8	2				
Non-compliant contributor	0				

Bidders must submit original and valid B-BBEE Status Level Verification Certificate or certified copies thereof, issued by accredited Verification Agencies by SANAS or Registered Auditor approved by Independent Regulatory Board of Auditors (IRBA), together with their bids, to substantiate their B-BBEE claims. The Exempted Micro Enterprise must submit a letter from the Accounting Officer who is appointed in terms of Close Corporation Act.

Bidders who do not submit B-BBEE Status Level Verification Certificate or are non-compliant contributors to be B-BBEE do not qualify for preference points for B-BBEE.

3. TERMS AND CONDITIONS OF THE PROPOSAL

- A. Awarding of the bid will be subject to the Service Provider's expressing acceptance of the DRDLR Supply Chain Management general contract conditions.
- **B.** Appointed service provider must ensure compliance to wage labour rates as per the department of labour's regulation.

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- C. The Service Provider should not qualify the proposal with his/her own conditions. Any qualifications to the terms and conditions of this quotation will result in disqualifications
- D. In cases where company, partnerships of close corporation commences business for the first time or either do not have capital; the following particulars must be furnished:
 - **3.D.1.** Full particulars of a registered, reputable financial institute/company that will assist with the commencement of project e.g. buying material and equipment.
 - 3.D.2. Service Provider must give the assurance that all workers will be under proper supervision. Any liaison in regard to the daily needs will be through the supervisor and not directly workers. Supervisor must ensure that cleaning materials are available at all times and that it should be replaced as required.
 - 3.D.3. The Service Provider must arrange the insurance policy with a reputable insurance company OR submit documentary proof/letter of intent/Quotation. Premiums must be paid monthly after the award for the duration of the project. Failure to comply the Department will reserve the right to pay the premiums and to deduct such payments from money owed by the contractor.
 - **3.D.4.** All Acts and Regulations relating to cleaning services must be adhered to by the Service Provider. All equipment and cleaning material must comply with South African National Standards and Occupational Health and Safety Act and regulations and must be of high quality.
- E. The Department reserves the right to conduct tests and analysis on the cleaning detergents and equipment provided by the bidder to ascertain the quality and compliance to SANS.
- F. No equipment, utensils or detergents that may damage the buildings, fittings, and persons shall be used. The Department has the right to reject such.
- G. Proof of quotations or any other documents is required for Public Liability Insurance for bidding process; however proof of registration or contract/agreement must be submitted by the successful bidder within the period of seven working days after the award. The Department reserves the right to cancel the contract if these required documents are not submitted within the specified time.
- H. In a case where a bidder does not have registered employees under his/her entity a letter to tender must be attached to avoid disqualification (obtainable from Department of Labour), however proof of registration must be submitted by the successful bidder within a period of seven working days after the award. The Department reserves the right to cancel the contract if these required documents are not submitted within the specified time.
- I. Any short coming in this term of reference must be identified by the service provider prior the awarding of contract. Any short coming identified by the service provider after the contract has been awarded and that would have an impact on the contract price will be for the account of the service provider.

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- J. Should the service provider not comply with any of the conditions contained in terms of reference during the contract period the DRDLR may cancel the contract within one month notice.
- K. The Service Provider must demonstrate/ensure that all personnel working under this contract are adequately trained prior to the commencement of the contract.
- L. Provide all personnel working under this contract with personnel protective clothing, which clearly state the name of the Service Provider.
- **M.** Ensure that the Department is informed of any removal and replacement of personnel for security reasons.
- N. Provide Management report on a monthly basis. The report shall be based on different services and shall cover all work performed and completed during the month.
- O. In case where the Department decides to move to another office or close some of the offices information will be communicated prior and the Service Provider will need to make provision.
- P. All cleaning equipment and detergents should be provided by the bidder.

4. The Department of Rural Development and Land Reform shall:

- A. Conduct business in a courteous and professional manner with the Service Provider.
- **B.** Not accept responsibility/liable of accounts/expenses incurred by the Service Provider that was not agreed upon by the contracting parties.
- C. Not accept responsibility/liability of any damages suffered by the Service Provider or the personnel for the duration of the project.
- D. The DRDLR will enter into a Service Level Agreement upon appointment of the suitable Service Provider. This specification and Terms and Conditions will also form part of the service level agreement.

5. SERVICE LEVEL AGREEMENT

- A. The Department of Rural Development and Land Reform and Service Provider will sign a Service Level Agreement upon appointment. Such a Service Level Agreement will amongst others include the following:
 - Period of Agreement;
 - Project objectives and scope;
 - Staffing;
 - Maintenance plan;
 - Method of Communication;
 - Reporting relationship;
 - Deliverables and terms of deliverables;
 - Uncompleted work;
 - Disputes; and financial penalties and termination of contract.

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- **B.** Staffing requirements will be identified on the onset of the project and shall remain unchanged for the duration of the project, unless prior written consent has been granted by the Department;
- C. No material or information derived from the provision of the services under the contract may be used for any other purpose except for those of the Department, except where duly authorised to do so in writing by the Department;
- **D.** Copyright in respect of all documents and data prepared or developed for the purpose of the project by the Service Provider shall be vested in the Department;
- E. The successful Service Provider agrees to keep confidential all records and information of, or related to the project and not disclose such records or information to any third party without the prior written consent of the Department;
- F. The department reserves the right to terminate the contract in the event that there is clear evidence of non-performance; and
- **G.** Note that the department reserves the right to award the bid to more than one service provider.

6. PUBLICATION

- Tender bulletin:
- Twenty one (21) days;

7. BRIEFING SESSION

Compulsory Briefing session will be held.

ENQUIRIES

Technical Enquiries
Ms Segametsi Motaung
018 487 9400

SCM Related Queries

Ms L Makooa 018 388 7198

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